

OC Systems, Inc., capitalizes on IBM commitment to application monitoring



OC Systems, Inc., provides software tools and services to improve the performance and operational reliability of software applications. Its software products piggyback on market opportunities created by the IBM commitment to application monitoring - specifically Application Response Measurement (ARM) standards – within the IBM Tivoli software solutions.

Challenge

The ARM standard is the gold standard for monitoring software transactions from the user's perspective, providing high quality information pertaining to application response times.

Realizing the promise of ARM has historically required placing ARM instructions directly into the source code of the application being monitored. Changing source code generally meets with considerable resistance, resulting in under-utilization of application monitoring solutions.

OC Systems, an IBM Business Partner, recognized IBM market leadership in integrating ARM standards into its application monitoring middleware, specifically IBM Tivoli Composite Application Manager, and wanted to help companies fully leverage the Tivoli solution.

Solution

ARM Instrumentation Services of OC Systems enables Tivoli users to seamlessly insert transaction monitoring and management capabilities into their applications without making any changes to source code. This allows them to maximize Tivoli transaction monitoring capabilities, leading to faster problem diagnosis.

OC Systems devotes considerable resources to enriching its IBM partnership and delivering products that extend IBM middleware. OC Systems participates in the IBM PartnerWorld® Industry Networks and is optimized in the government industry.

Benefits

OC Systems' ARM Instrumentation Services allows the company's customers to:

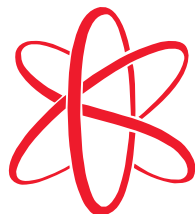
- Monitor end-user transactions
- Deconstruct transactions for faster triage and root-cause analysis
- Measure workload instead of simply measuring resources
- Tie resource usage to specific business processes

Overview

OC Systems, Inc.
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Products

- IBM Tivoli® Composite Application Manager
- IBM WebSphere®
- IBM DB2®
- ARM Instrumentation Services from OC Systems



OC SYSTEMS

"We have been very impressed with the way IBM has embraced industry standards. The adoption of standards benefits consumers and small, innovative companies, so it is good to see IBM embracing them. This enables us to create viable product and service offerings and enable better value for our customers."

Oliver Cole,
president and chief executive officer,
OC Systems, Inc.



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4-07
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